

YOUR
M E D I C A L L
WEALTH ENGINEER BENEFIT

D U E P O I N T



Reward yourself first.

MEDICALL

DUEPOINT WEALTH ENGINEER BENEFIT

1. Introduction

MediCall is a benefit that applies to your Wealth Engineer status with DuePoint. It is not an insurance product but a service provided at no charge to loyal and committed Wealth Engineers that amongst other benefits, provides you with 24/7 access to an experienced registered healthcare professional to assist you with safe reliable healthcare advice. This service will terminate should your Wealth Engineer status with DuePoint change or be cancelled and may not be reinstated thereafter until a further three consecutive months of unchanged Wealth Engineer status has successfully passed without alteration or cancellation.

The advice and other benefits of this product are provided to you by **Paed-IQ (Pty) Ltd**

PaedIQ (Pty) Ltd

Unit A2, N1 City Mews,
5 Manus Gerber Street
Goodwood
Cape Town

Email
info@paediq.com

"We", "us", "our" in this document refers to **Paed-IQ (Pty) Ltd**.

2. Summary of Benefits and Provisions

The Beneficiary

The Beneficiary is the active Wealth Engineer in who's name the underlying DuePoint product is issued.

You may add your spouse, partner, adult children and family members for an additional amount per month per member added. Every Beneficiary is entitled to 24 hour free telephonic advice for any personal healthcare matter.

"You" and "Your" in this document refers to the Beneficiary.

Benefits

MediCall provides you with the following benefits:

Healthcare Advice

- This is telephonic healthcare support for any healthcare matter, 24 hours a day, any day of the year.

How It Works

1. For healthcare assistance press the MediCall Call button found within your DuePoint App, within the general menu, under the "My Account" menu.
2. This will dial **Paed-IQ** which in turn will link you to a qualified and experienced healthcare professional.
3. Your medical details will be captured and stored confidentially. Your medical details will never be shared with anyone, including DuePoint, without your express permission.
4. Based on **Paed-IQ's** clinical experience and knowledge, together with the support of our software, you will be advised on the next medical step you need to take. This may include:
 - a. Managing the problem at home with the advice provided.
 - b. Being directed to a physical doctor, clinic or hospital, depending on the urgency of the medical matter.
5. **Paed-IQ** can assist you in contacting a doctor, clinic or hospital near you, or contacting emergency services.

For product administration queries only:

DuePoint	
Block A	Telephone
Corner Main	010 020 4500
2 Payne Road	info@duepoint.net
Bryanston, 2191	

Medicall provides you with general medical advice based on the best possible resources available at the time of your call. **Paed-IQ** does not diagnose or prescribe medication but rather helps you make the best-informed decision on the next step to solving your healthcare needs 24 hours a day, every day of the year, across the nation.

3. LIMITATION OF LIABILITY AND INDEMNITY

To the fullest extent permitted by law neither we nor our service providers will be liable for any loss or damage suffered as a result of any services we or our services providers render, or fail to render.

Without prejudice to any other remedy available to us, you indemnify us and our service providers against any loss or damage suffered by us and/or our service providers as a result of you and/or any person receiving a service from us through you breaching any of our terms and conditions. This benefit may be accepted by our service providers at any time.

The provision of the Service is subject to a fair use policy. If we decide, in our absolute discretion, that you are not using the Service fairly we reserve the right to cancel your subscription to the Service.



DuePoint

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Executive Directors: BC Benfield